

PCTF Credentials (Relationships & Attributes) Conformance Profile Draft Recommendation V1.0

4 5

This Draft Recommendation has been developed by the <u>Digital ID & Authentication Council of</u>
 <u>Canada</u> (DIACC) Trust Framework Expert Committee (TFEC). The TFEC operates under the
 controlling policies of the DIACC. Comments submitted by the public are subject to the <u>DIACC</u>
 <u>Contributor Agreement</u>.

10

11 DIACC expects to modify and improve this Draft Recommendation based upon public

12 comments. The purpose of the open commentary is to ensure transparency in development and

13 diversity of truly Pan-Canadian input. Comments made during the review will be considered for

14 incorporation to the next draft. DIACC will prepare a disposition of comments to provide

15 transparency with regard to how each comment was handled.

16

17 Forthcoming PCTF releases will expand, clarify, and refine the content of this document.

18

27

Table of Contents

- 20 1. Introduction to the PCTF Credentials (Relationships & Attributes) Conformance Criteria
- 21 2. Credentials (Relationships & Attributes) Component Conventions
- 22 2.1. <u>Conformance Criteria Keywords</u>
- 23 3. <u>Trust Relationships</u>
- 24 4. Levels of Assurance
- 25 5. <u>Risk Evaluation</u> 26 5.1. Evaluation
 - 5.1. Evaluation of Risk Level
 - 5.2. <u>Credential Risks</u>
- 28 5.3. <u>Credential Management</u>
- 29 6. <u>Trusted Processes</u>
- 30 7. Credentials Conformance Criteria

1 Introduction to the PCTF Credentials (Relationships & Attributes) Conformance Criteria

This document specifies the conformance criteria for the Credentials (Relationships &
 Attributes) component of the Pan-Canadian Trust Framework (PCTF). Conformance criteria are
 central to the trust framework because they specify the essential requirements agreed to by

- 37 trust framework participants to ensure the integrity of their processes. This integrity is
- 38 paramount because the output or result of a trusted process may be relied upon by many
- 39 participants across organizational, jurisdictional and sectoral boundaries.
- 40 The PCTF conformance criteria are intended to complement existing privacy legislation and41 regulations.
- 42 **Note:** PCTF conformance criteria do not replace or supersede existing regulations;
- organizations and individuals are expected to comply with relevant legislation, policy and
 regulations in their jurisdiction.

⁴⁵ 2 Credentials (Relationships & ⁴⁶ Attributes) Component Conventions

Each PCTF component includes conventions that ensure consistent use and interpretation of
terms and concepts appearing in the component. The PCTF Credentials (Relationships &
Attributes) Component Overview provides conventions for this component. Those conventions
include definitions and descriptions of the following items that are referred to in this
conformance profile:

- Key terms and concepts
 - Abbreviation and acronyms
- 53 Abbre 54 • Roles
- Levels of Assurance
 - Trusted Processes

57 Notes:

56

- Conventions may vary between PCTF components. Readers are encouraged to review the conventions for each PCTF component they are reading.
- For purposes of this conformance profile, terms and definitions listed in both the
 PCTF Credentials (Relationships & Attributes) Component Overview and the PCTF
 Glossary apply. Key terms and concepts described and defined in the PCTF Credentials
 (Relationships & Attributes) Component Overview or the PCTF Glossary are capitalized
 throughout this document.
- Hypertext links may be embedded in electronic versions of this document. All links were
 accessible at time of writing.

67 2.1 Conformance Criteria Keywords

68 Throughout this document the following terms indicate the precedence and/or general rigidity of 69 the conformance criteria and are to be interpreted as noted below.

- **MUST** means that the requirement is absolute as part of the conformance criteria.
- **MUST NOT** means that the requirement is an absolute prohibition of the conformance criteria.

- SHOULD means that while there may exist valid reasons in particular circumstances to ignore the requirement, the full implications must be understood and carefully weighed before choosing to not adhere to the conformance criteria or choosing a different option as specified by the conformance criteria.
- **SHOULD NOT** means that a valid exception reason may exist in particular
- circumstances when the requirement is acceptable or even useful, however, the full
 implications should be understood and the case carefully weighed before choosing to
 not conform to the requirement as described.
- **MAY** means that the requirement is discretionary but recommended.
- 82 Note:
- The above listed keywords appear in **bold** typeface and ALL CAPS throughout this conformance profile.

85 **3 Trust Relationships**

86 The authenticity, validity, and security of the Participants who are involved in the creation,

87 issuance, storage, presentation, and verification of digital Credentials are key to assessing the

88 trustworthiness of those Credentials. This PCTF component identifies key trust relationships

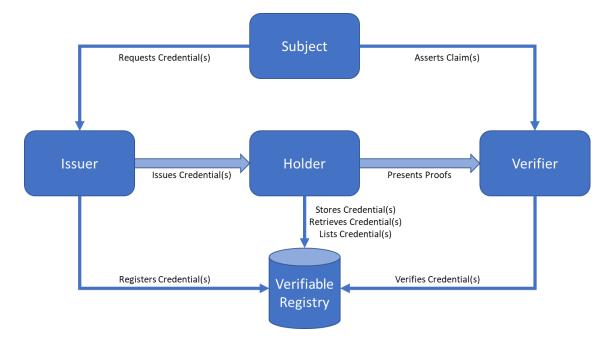
that are factors in assessing the trustworthiness of digital Credentials. In consideration of this,

90 the Conformance Criteria associated with the trust relationships and processes identified in this

91 PCTF component focus on transparency and auditability in addition to technical methods for

92 building trust across the parties involved. Figure 1 provides some illustrative examples of how

93 various roles relate to one another and create the need for these trust relationships.



94

95 Figure 2. Credentials (Relationships & Attributes) Roles and Relationships (Illustrative)

- 96 The PCTF Credentials (Relationships & Attributes) Component defines 5 key areas for 97 establishing trust in these relationships and which affect a Credential's trustworthiness:
- 98 1. Participants must trust the authority and reliability of Issuers, and that Issuers are thorough in establishing the accuracy of information included in a Credential. 99 100 2. Participants must trust that Issuers issue Credentials with the consent of the Subjects or 101 an entity eligible to act on behalf of the subject. 102 Participants must trust that issued Credentials contain accurate reliable, and up-to-date 103 information. 104 4. Participants must trust that compromised or invalid Credentials are processed in an 105 appropriate and timely manner, and that Credentials are only rendered unusable under legitimate circumstances. 106 107 5. Participants must trust that information they share with other Participants, or that is 108 stored in Repositories or Verifiable Registries, is not used by the Service Provider or 109 Verifier except as directed by the express consent of the Subject or an entity authorized to act on their behalf. For example, Participants must not use Credentials with which 110 111 they have been entrusted to impersonate the Subjects, or collude with other Participants 112 to aggregate or share information without such consent.

113 **4 Levels of Assurance**

It is critical that Participants that create or consume Credentials understand the level of trust they can attribute to them. The PCTF Credentials (Relationships & Attributes) component employs a levels of assurance approach to address this. Figure 3 provides an overview of the Credentials assurance levels as used throughout the PCTF. Credential assurance involves the process of binding a credential to a unique individual. When a credential is authenticated, the Relying Party can have a high degree of confidence that that the individual who is presenting the credential is same individual who originally received it.

120-a	Level of Assurance	Qualification Description
120-b	Level 1 (CAL1)	 Little confidence required that an individual has maintained control over a credential that has been entrusted to them and that the credential has not been compromised Satisfies Level 1 Conformance Criteria
120-c	Level 2 (CAL2)	 Some confidence required that an individual has maintained control over a credential that has been entrusted to them and that the credential has not been compromised Satisfies Level 2 Conformance Criteria

This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

120-d	Level 3 (CAL3)	 High confidence required that an individual has maintained control over a credential that has been entrusted to them and that the credential has not been compromised Satisfies Level 3 Conformance Criteria
120-е	Level 4 (CAL4) Optional	 Very high confidence required that an individual has maintained control over a credential that has been entrusted to them and that the credential has not been compromised Satisfies Level 4 Conformance Criteria

121 Figure 3. Credentials (Relationships and Attributes) Assurance Levels

122 These assurance levels are reflected in the accompanying Conformance Criteria document.

123 It is important to note that, in order to achieve a specific credentials assurance level, a

124 Credential must meet each applicable conformance criterion to a minimum of the standard

associated with that level. That is, the maximum credentials assurance level that can be

assigned to a specific Credential will the the lowest level it achieves for *any* of the criterion in the

127 Conformance Profile. For example, if a Credential met the standard for CAL4 on 9 criteria, and

met the standard for CAL1 on one criterion, the assessed CAL for the Credential can be no

129 higher than CAL1.

130 **5 Risk Evaluation**

131 Figure 4 contains an enumeration of risks commonly used to assess the level of assurance

required for a specific digital interaction. It should be noted that this table is meant to be

illustrative in nature. It is not intended to be exhaustive, nor is it meant to be directive. Relying

Parties must evaluate they potential risks and harms they are likely to face, and assess the

levels of risk they are willing to accept for a specific transaction within their operational context.
 As such, some of the illustrative criteria uses terminology that is subject to interpretation (e.g.)

As such, some of the illustrative criteria uses terminology that is subject to interpretation (e.g.
 "high", "medium", "low"). This enables practitioners to establish a risk profile that is

137 nigh, medium, low). This enables practitioners to establish a risk profile that is 138 commensurate with their ministry, department, or type of business. For example, a large

financial institution may consider the risk of losing \$100,000 as "limited" or "low" whereas a risk

140 of that size may be "severe" or "high" for a small business or startup.

141 Since the risk levels are a function of a Relying Party's unique circumstances and any policy,

142 legislation, and/or regulation they are subject to, it is incumbent upon the Relying Party to

143 explicitly document their risk tolerance. This will ensure that risk controls are consistently

144 implemented and that they are neither too lenient, nor too stringent regardless of the persons

145 who implement them. It will also ensure they are fairly assessed when audited.

146 The Relying Party must also consider the trustworthiness of the Entities involved in a

147 transaction when assessing the trustworthiness of a transaction, Relationship, or Attribute as

148 documented in the Verified Person, Verified Organization, and Authentication components of

the PCTF.

149-a	Impact	Assurance Level Required				
	Category	CAL1	CAL2	CAL3	CAL4	
149-b	Inconvenien ce, distress, damage to standing or reputation	At worst, limited, short- term inconvenience, distress, embarrassment or damage to the standing or reputation of any party	At worst, serious short-term or limited long- term inconvenience , distress or damage to the standing or reputation of any party	Severe or serious long- term inconvenie nce, distress or damage to the standing or reputation of any party (ordinarily reserved for situations with severe effects or which affect many individuals)	A severe and permanent inconveni ence, distress or damage to the standing or reputation of any party	
149-c	Financial loss	At worst, an insignificant or inconsequential financial loss to any party, or at worst an inconsequential liability	At worst, a serious financial loss to any party, or a serious liability	A severe financial loss to any party. or a severe liability	A catastrophic financial loss to any party, or a catastrophic liability	

149-d		At worst, a limited adverse effect on organizational operations or assets or government organization, program, asset or the public interest	At worst, a serious adverse effect on organizational operations or assets or government organization, program, asset or the public interest	A severe adverse effect on organizational operations or assets or government organization, program, asset or the public interest	A catastrophic adver se effect on organizational operations or assets or government organization, program, asset or the public interest
	Harm to a program or public interest	(e.g., mission capability degradation to the extent and duration that the organization is able to perform its primary functions with noticeably reduced effectiveness; m inor damage to organizational assets or public interests)	(e.g., significant mission capability degradation to the extent and duration that the organization is able to perform its primary functions with significantly reduced effectiveness; signif icant damage to organizational assets or public interests)	(e.g., severe mission capability degradation or loss of to the extent and duration that the organization is unable to perform one or more of its primary functions; major damage to organizational assets or public interests)	(e.g., catastrophic mission capability degradation or loss of to the extent and duration that the organization is unable to perform its primary functions; catastrophic damage to organizational assets or public interests)
149-е	Unauthorize d release of sensitive personal or commercial information	At worst, a limited release of personal information or commercially sensitive information to unauthorized parties, or breach of privacy, resulting in a loss of confidentiality with a low impact	At worst, a release of personal information or commercially sensitive information to unauthorized parties, or breach of privacy, resulting in a moderate impact	A release of personal information or commercially sensitive information to unauthorized parties, or breach of privacy, resulting in a serious impact	A release of personal information or commercially sensitive information to unauthorized parties, or breach of privacy, resulting in a catastrophic impact

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

149-f	Unauthorize d release of sensitive government information (Governmen ts Only)	A loss of confidentiality with a low impact	A limited adverse effect on organizational operations and assets due to a loss of confidentiality resulting from the release of sensitive government information to unauthorized parties	A serious adverse effect on organizational operations and assets due to a loss of confidentiality resulting from the release of sensitive government information to unauthorized parties	A catastrophic effect on organizational operations and assets due to a loss of confidentiality resulting from the release of sensitive government information to unauthorized parties
149-g	Civil or criminal violations	Private Sector: At worst, a risk of civil or criminal violations of a nature that would not ordinarily be subject to enforcement efforts Public Sector: Any compromise involving a legal violation is assessed at a minimum of Level 2	A civil or criminal violation th at may have minor consequences and that may be subject to enforcement efforts	A civil or criminal violatio n that may have serious consequences t hat are of importance to enforcement programs	A violation that may have exceptionally grave consequences that are of special importance to enforcement programs

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

149-h	Personal health and safety	Private Sector: At worst, minor injury not requiring medical treatment Public Sector: Any compromise health and safety is assessed at minimum of Level 2	Private Sector: At worst, moderate risk of minor injury or limited risk of injury requiring medical treatment Public Sector: A minor personal injury not requiring medical attention	Private Sector: At worst, a low risk of serious injury or death Public Sector: A personal injury requiring medical attention	Risk of serious personal injury or death
149-i	National interest (Governmen ts Only)	(Any compromise involving the national interest is assessed at a minimum of Level 2)	A disadvantage to the national interest	An injury to the national interest	A serious or exceptionally grave injury to the national interest

150 Figure 4: Risk Evaluation Table

151 **5.1 Evaluation of Risk Level**

152 The risks above should be evaluated as follows:

152-a	Assurance Level Required	Criteria
152-b	Level 1 (CAL1)	One or more risks are evaluated to be at level 1 and no risk is evaluated to be greater than level 1
152-c	Level 2 (CAL2)	One or more risks are evaluated to be at level 2 and no risk is evaluated to be greater than level 2
152-d	Level 3 (CAL3)	One or more risks are evaluated to be at level 3 and no risk is evaluated to be greater than level 3
152-е	Level 4 (CAL4)	One or more risks are evaluated to be at level 4

153 Figure 5: Risk Level Evaluation

154 **5.2 Credential Risks**

155 Credentials provide the foundation for trust in a digital ecosystem. It is important that

156 organizations participating in a trust ecosystem understand the risks to the credentials they

157 create, possess, and/or consume and take appropriate action to protect their integrity. Figure 6

158 contains an illustrative table of risks to Credentials and examples of mitigation strategies.

158-a	Activity	Threat	Example	Example Mitigation Strategy
158-b	Credential Storage	Disclosure	Usernames and passwords, stored in a system file, are revealed.	Use access-control mechanisms that protect against unauthorized disclosure of credentials held in storage. Protect username/password databases using secure salting and hashing functions, or approved encryption techniques to make recovery of passwords from a leaked password file impractical.
158-c		Tampering	The file that maps usernames to passwords within a CSP is hacked, the mappings are modified, and existing passwords are replaced by passwords known to a threat actor.	Use access-control mechanisms that protect against unauthorized tampering with credentials and tokens.
158-d	Credential Verification Services	Disclosure	A threat actor is able to view requests and responses between a CSP and a Verifier.	Use a communication protocol that offers confidentiality protection.

158-e		Tampering	A threat actor is able to masquerade as a CSP and provide false responses to a Verifier's password verification requests.	Ensure that Verifiers authenticate CSPs prior to accepting a verification response from a CSP. Use a communication protocol that offers integrity protection.
158-f			The password file or CSP is unavailable to provide password and username mappings.	
158-g		Unavailability	Public key certificates for Claimants are unavailable to Verifiers because the directory systems are down (e.g., maintenance or as a result of a denial-of-service attempt).	Ensure that CSPs have a well-developed and tested contingency plan.
158-h	Credential	Disclosure	Password renewed by a CSP for a Subscriber is copied by a threat actor as it is transported from the CSP to the Subscriber.	Use a communication protocol that provides confidentiality protection of session data.
158-i	issuance/renewal/re- issuance	Tampering	New password created by a Subscriber is modified by a threat actor as it is being submitted to a CSP to replace an expired password.	Use a communication protocol that allows a Subscriber to authenticate the CSP prior to engaging in token re-issuance activities and protect the integrity of the data passed.

158-j		Unauthorized Issuance	A CSP is compromised through unauthorized physical or logical access resulting in issuance of fraudulent credentials.	Implement physical and logical access controls to prevent compromise of the CSP.	
158-k		Unauthorized	A threat actor fools a CSP into re- issuing a credential for a current Subscriber. The new credential binds the current Subscriber's identity with a token provided by the threat actor.	Establish a policy that requires a Subscriber to prove possession of the original token in order to successfully negotiate the re-issuance process. Any	
158-I		issuance	A threat actor is able to take advantage of a weak credential renewal protocol to extend the credential validity period for a current Subscriber.	attempt to negotiate the re- issuance process, using an expired or revoked token, should fail.	
158-m	Token and credential revocation/destruction	Delayed revocation/ destruction of	Out-of-date certificate revocation lists allow accounts, which should have been locked as a result of credential revocation, to be used by a threat actor.	Revoke/Destroy credentials as soon as notification is received that the credentials	
158-n		credentials	User accounts are not deleted when employees leave a company leading to a possible use of those accounts by unauthorized persons.	should be revoked or destroyed.	

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

158-0	A hardware token is used after the corresponding credential was revoked or expired.	Destroy tokens after their corresponding credentials have been revoked.
-------	---	---

159 Figure 6: Credential Risks

160 **5.3 Credential Management**

How Credentials are managed will have a direct impact on their trustworthiness. Figure 7 contains an illustrative table of requirements for the management of Credentials and how that might impact their trustworthiness. As mentioned during this document's earlier discussion of risks, Relying Parties must assess the level of risk they are willing to accept and adjust their own risk parameters accordingly. As was also stated, it is important that those levels be deliberately set and recorded to ensure consistency in their implementation and assessment.

166-a				Requirements		
166-b	Level	Credential Storage	Token and Credential Verification Services	Token and Credential Renewal / Re- issuance	Token and Credential Revocation and Destruction	Records Retention Requirements
166-c	CAL1	Files of shared secrets used by Verifiers must be protected by access controls to limit access to administrators and authorized personnel or applications. Files of shared secrets must not be stored in plain text. One-way hashing, or a similar function, must be used before storage.	Long term token secrets should not be shared with other parties, unless absolutely necessary.	No requirements.	No requirements.	No requirements.

166-d	Files of shared secrets used by Verifiers must be protected by access controls to limit access to administrators and authorized personnel or applications. Such shared secret files must not contain the plaintext passwords or secrets; two alternative methods may be used to protect the shared secret: 1. Passwords may be concatenat ed to a variable salt (i.e., variable salt (i.e., variable across a group of passwords that are stored together) and then hashed with an approved algorithm so that the computatio ns used to conduct a dictionary or exhaustion attack on a	Long-term shared authentication secrets, if used, must never be revealed to any other party except Verifiers operated by CSPs. However, session (i.e., temporary) shared secrets may be provided by CSPs to independent Verifiers. Cryptographic protections are required for all messages, between a CSP and a Verifier, which contain private credentials or assert the validity of weakly - bound or potentially revoked credentials. Private credentials should only be sent to an authenticated party to ensure confidentiality and tamper	CSPs must establish suitable policies for renewal and re-issuance of tokens and credentials. Proof-of- possession of unexpired current tokens must be demonstrated by a Claimant prior to a CSP allowing renewal and re-issuance. Passwords must not be renewed; they should be re-issued. After expiry of current token, and any grace period, renewal and re- issuance must not be allowed. Upon re- issuance, token secrets must not be set to a default or reused in any manner. All interactions should occur over a protected session such as SSL/TLS.	CSPs must revoke or destroy credentials and tokens within 72 hours after being notified that a credential is no longer valid, or a token is compromised, to ensure that a Claimant using the token cannot successfully be authenticated. If a CSP issues credentials that expire automatically within 72 hours, (e.g., issues fresh certificates with a 24-hour validity period each day), then the CSP is not required to provide an explicit mechanism to revoke the credentials. CSPs that register passwords should ensure that the revocation or de-registration of the password can	A record of the registration, history, and status of each token and credential (including revocation) must be maintained by CSPs or a CSP's representative. The record retention period of data for Level 2 credentials is seven years and six months beyond the expiration or revocation of the credential, whichever is later.

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

<u> </u>				
	file are not	through a	accomplished	
	useful to	protected	in no more	
	attack	session.	than 72 hours.	
		36331011.		
	other			
	similar			
	password			
	files. The			
	hashed			
	passwords			
	are then			
	stored in			
	the			
	password			
	file. The			
	variable			
	salt may			
	be			
	composed			
	using a			
	global salt			
	(common			
	to a group			
	of			
	passwords			
) and the			
	username,			
	(unique			
	per			
	password),			
	or some			
	other			
	technique			
	to ensure			
	uniquenes			
	s of the			
	salt within			
	the group			
	of			
	passwords			
	1.000000			
	Charad			
2.	Shared			
	secrets			
	may be			
	encrypted			
	and stored			
	using			
	approved			
	encryption			
	algorithms			
	and			

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

modes. The needed secret can be decrypted only when immediatel y required for authenticat ion. In addition, any method allowed to protect shared secrets at Level 3 or 4 may be		
Level 3 or		

166-e	CAL3	Files of shared secrets used by Verifiers should be protected by access controls to limit access to administrators and authorized personnel or applications. Files containing shared secrets must be encrypted. The minimum requirements for the encryption are: 1. The encryption key for the shared secret file is encrypted under a key held in a FIPS 140-2 Level 2 or higher validated hardware cryptograp hic module or any FIPS 140- 2 Level 3 or 4 cryptograp hic module and decrypted	CSPs must provide a secure mechanism to allow Verifiers or RPs to ensure credentials are valid. Such mechanisms may include on-line validation servers or the involvement of CSP servers that have access to status records in authentication transactions. Temporary - session authentication keys may be generated from long- term shared secret keys by CSPs, and distributed to third-party Verification services offered by CSPs. However, long-term shared secrets	Renewal and re- issuance should only occur prior to expiration of the current credential. Claimants should authenticate to CSPs using the existing token and credential in order to renew or re-issue the credential. All interactions should occur over a protected session such as SSL/TLS.	CSPs should have a procedure to revoke credentials and tokens within 24 hours. Verifiers must ensure that the tokens they rely upon are either freshly issued (within 24 hours) or still valid. Shared secret based authentication systems may simply remove revoked Subscribers from the verification database.	No additional requirements over Level 2.
		cryptograp hic module and	CSPs. However, long-term shared			

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

	ion operati 2. Shared secrets protect as a ke within t bounda of a FIF 140-2 Level 2 higher validate hardwa cryptog hic mod or any FIPS 1 2 Level or 4 cryptog hic module and is n exporte plaintes from th module	are ed y he nry PS or ed re prap dule 40- 3 yrap es not ed in kt e				
--	---	--	--	--	--	--

166-f	CAL4	No additional requirements over Level 3.	No additional requirements over Level 3.	Sensitive data transfers must be cryptographically authenticated using keys bound to the authentication process. All temporary or short-term keys derived during the original authentication operation must expire, and re authentication must be required after not more than 24 hours from the initial authentication.	CSPs must have a procedure to revoke credentials within 24 hours of authentication. Verifiers or RPs must ensure that the credentials they rely upon are either freshly issued (within 24 hours) or still valid.	All stipulations from Levels 2 and 3 apply. The minimum record retention period for Level-4 credential data is ten years and six months beyond the expiration or revocation of the credential.
-------	------	--	--	---	---	---

167 Figure 7: Credential Management

168 6 Trusted Processes

- 169 The PCTF promotes trust through a set of auditable processes.
- 170 A process is a business or technical activity, or set of activities, that transforms an input
- 171 condition to an output condition upon which other processes often depend. A condition is a
- 172 particular state or circumstance relevant to a Trusted Process. A condition may be an input,
- 173 output, or dependency relative to a Trusted Process. Conformance Criteria specify what is
- 174 required to transform an input condition into an output condition. Conformance Criteria specify,
- 175 for example, what is required for the Verify Relationship process to transform an "Endorsed
- 176 Relationship" input condition to an "Verified Relationship" output condition.
- 177 A process is designated a Trusted Process when it is assessed and certified as conforming to
- 178 Conformance Criteria defined in a PCTF conformance profile. The integrity of a Trusted Process
- is paramount because many participants rely on the output of the process, often across
- 180 jurisdictional, organizational, and sectoral boundaries and over the short-term and long-term.

The PCTF Credentials (Relationships & Attributes) defines five trusted Relationships processes:

- 183 1. Define Relationship
- 184 2. Declare Relationship
- 185 3. Endorse Relationship

- 186 4. Verify Relationship
- 187 5. Disclaim Relationship

The PCTF Credentials (Relationships & Attributes) defines four trusted Attributes processes:

- 190 1. Define Attribute
- 191 2. Bind Attribute
- 192 3. Maintain Attribute
- 193 4. Revoke Attribute

7 Credentials Conformance Criteria

195 Conformance criteria are categorized by trust element. For ease of reference, a specific

- 196 conformance criterion may be referred to by its category and reference number. Example:
- 197 "RABS1" refers to "Baseline Conformance Criteria reference No. 1".

198 Notes:

- Baseline Conformance Criteria are also included as part of this conformance profile.
- Conformance Criteria specified in other PCTF components of may also be applicable to the PCTF Credentials (Relationships & Attributes) Component under certain circumstances.

203	Reference	Conformance Criteria	A	ssuran	ce Lev	el
204	RABS	These Baseline Criteria Apply to <u>All</u> Relationships and Attributes Processes	CAL1	CAL2	CAL3	CAL4
1	1	These conformance criteria do not replace or supersede existing regulations; organizations and individuals are expected to comply with relevant legislation, policy and regulations in their jurisdiction.	x	х	х	x
206	RDEF	Define Relationship	CAL1	CAL2	CAL3	CAL4
207	1	The Issuer SHOULD NOT include information about a specific instance of the type relationship being defined.	х	х	х	х
208	2	The Issuer SHOULD include information that clearly identifies the creator of the relationship definition.	х	х		
209	3	The Issuer MUST include information that clearly identifies the creator of the relationship definition.			Х	х

210	4	The Issuer SHOULD indicate the authority under which the Relationship can be Disclaimed. (e.g., a marriage certificate might only be legitimately disclaimed by an appropriate Authoritative Party such as a court or state agency; membership in a community association might be legitimately self-disclaimed or disclaimed by the association's executive)	x			
2	5	The Issuer MUST indicate authority under which the Relationship can be Disclaimed. (e.g., a marriage certificate might only be legitimately disclaimed by an appropriate Authoritative Party such as a court or state agency; membership in a community association might be legitimately self-disclaimed or disclaimed by the association's executive)		х	х	x
3	6	The Issuer SHOULD declare whether the type of Relationship being described must be Endorsed in order to be considered trustworthy (see criteria listed under REND for details).	x			
4	7	The Issuer MUST declare whether the type of Relationship being described must be Endorsed in order to be considered trustworthy (see criteria listed under REND for details).		х	х	х
5	8	Whenever possible, and as appropriate, the Issuer MAY use relevant legal definitions, industry standard definitions, or references to relevant schemas.	x	х		
6	9	Whenever possible, and as appropriate, the Issuer SHOULD use relevant legal definitions, industry standard definitions, or references to relevant schemas.			х	х
7	RDEC	Declare Relationship	CAL1	CAL2	CAL3	CAL4
8	1	The Issuer MAY use a Relationship Definition as the basis for the Declared Relationship and reference it within the Declared Relationship.	x			
9	2	The Issuer MUST use a Relationship Definition as the basis for the Declared Relationship and reference it within the Declared Relationship.		х	х	х
10	3	The Issuer MAY provide to Participants a summary of its mandate and authority as these relate to the Relationships it declares.	x			

11	4	The Issuer MUST provide to Participants a summary of its mandate and authority as these relate to the Relationships it declares.		х	х	х
12	5	Where applicable, the Issuer SHOULD provide to Participants evidence that it meets all legal and regulatory requirements applicable to the types of Relationships it declares.	х			
13	6	Where applicable, the Issuer MUST provide to Participants evidence that it meets all legal and regulatory requirements applicable to the types of Relationships it declares.		х	х	х
14	7	The Issuer MAY provide to Participants general terms and conditions governing legitimate use of Declared Relationships it issues. (e.g., there are cases in which a provincial health card or social insurance number should be used, and cases where is should not be used or where use is prohibited by regulation, legislation, or policy)	x			
15	8	The Issuer SHOULD provide to Participants general terms and conditions governing legitimate use of Declared Relationships it issues. (e.g., there are cases in which a provincial health card or social insurance number should be used, and cases where is should not be used or where use is prohibited by regulation, legislation, or policy)		х		
16	9	The Issuer MUST provide specific terms and conditions governing legitimate use of Declared Relationships it issues. (e.g., there are cases in which a provincial health card or social insurance number should be used, and cases where is should not be used or where use is prohibited by regulation, legislation, or policy)			х	x
17	10	The Issuer MUST provide to Participants a point of contact for information about its Attributes and associated processes.		х	х	х
18	11	Where applicable, the Issuer MUST allow the Subject to specify the location (i.e., a local or hosted Credential Repository) to which the Relationship will be delivered, unless prohibited by regulation, policy, or legislation.	x	х	x	x
19	12	The Issuer MAY provide to Participants details about the specific evidence and processes on which it relied to verify and validate Subject information contained in a Relationship.	х			

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

20	13	The Issuer SHOULD provide to Participants details about the specific evidence and processes on which it relied to verify and validate Subject information contained in a Relationship.		x		
21	14	The Issuer MUST provide to Participants details about the specific evidence and processes on which it relied to verify and validate Subject information contained in a Relationship.			x	x
22	15	The Issuer MAY provide references to 3rd party Credentials or Attributes (i.e., Credentials or Attributes issued by other Entities) it used to verify and validate information contained in a Relationship it has declared.	Х			
23	16	The Issuer SHOULD provide references to 3rd party Credentials or Attributes (i.e., Credentials or Attributes issued by other Entities) it used to verify and validate information contained in an Relationship it has declared.		х		
24	17	The Issuer MUST provide references to 3rd party Credentials or Attributes (i.e., Credentials or Attributes issued by other Entities) it used to verify and validate information contained in an Relationship it has declared.			х	x
25	18	Information contained in a Relationship MUST be consistent with information held in the Issuer's records.	х	х	х	x
26	19	The Issuer SHOULD provide information indicating the Issuer's confidence in the accuracy of the information contained in the Relationship when the Relationship was declared.		х	х	x
27	20	The Issuer SHOULD provide information indicating the Issuer's confidence in the Subject's identity or that of the person acting on behalf of the Subject when the Declared Relationship was issued.	х	х		
28	21	The Issuer MUST provide information indicating the Issuer's confidence in the Subject's identity or that of the person acting on behalf of the Subject when the Relationship was declared.			х	x
29	22	The Issuer or MAY provide the ability to demonstrate that a Declared Relationship originated with the Issuer and was not altered in transit to another Participant (Subject, Holder, Relying Party, etc.).	х			

30	23	The Issuer or SHOULD provide the ability to demonstrate that a Declared Relationship originated with the Issuer and was not altered in transit to another Participant (Subject, Holder, Relying Party, etc.).		x		
31	24	The Issuer or MUST provide the ability to demonstrate that a Declared Relationship originated with the Issuer and was not altered in transit to another Participant (Subject, Holder, Relying Party, etc.).			х	x
32	25	A Declared Relationship Credential MUST include information identifying its Issuer.		х	х	х
33	26	The Issuer MUST include the date the Relationship was declared, unambiguously labeled as such.		х	х	х
34	27	The Issuer MAY provide an expiry date for all Relationships it declares, or indicate the Relationship does not have an expiry date.	x			
35	28	The Issuer MUST provide an expiry date for all Relationships it declares, or indicate the Relationship does not have an expiry date.		х	х	х
36	29	When declaring a Relationship, the Issuer MAY indicate it is wholly or partly under dispute. When that is done, the Issuer SHOULD include a reference to other Declared Relationships that contain disputed information and/or which are under review.	x	Х	Х	х
37	30	The Issuer SHOULD provide to Participants general terms and conditions under which Relationships it declares will be rendered unusable or unreliable.	x			
38	31	The Issuer MUST provide to Participants general terms and conditions under which Relationships it declares will be rendered unusable or unreliable.		х	х	х
39	32	The Issuer MUST ensure that the Repository to which they deliver a Declared Relationship is adequately secure, legitimately sourced, and located in a jurisdiction as required by legislation, policy, and/or regulation.		х	х	х
40	REND	Endorse Relationship	CAL1	CAL2	CAL3	CAL4
41	1	An Endorsing Party MAY be an Authoritative Party that is a Verified Person or Verified Organization.	x			

42	2	An Endorsing Party SHOULD be an Authoritative Party that is a Verified Person or Verified Organization.		х		
43	3	An Endorsing Party MUST be an Authoritative Party that is a Verified Person or Verified Organization.			х	х
44	RVER	Verify Relationship	CAL1	CAL2	CAL3	CAL4
45	1	Verifiers SHOULD provide sufficient information to the Relying Party to enable the Relying Party to properly evaluate the level of assurance that can be associated with each Relationship.	х	х		
46	2	Verifiers MUST provide sufficient information to the Relying Party to enable the Relying Party to properly evaluate the level of assurance that can be associated with each Relationship.			х	x
47	3	Verifiers MAY confirm the Endorsing Party or Declaring Party is an Authoritative Party and the Subject(s) are either Verified Persons or Verified Organizations.	х			
48	4	Verifiers SHOULD confirm the Endorsing Party or Declaring Party is an Authoritative Party and the Subject(s) are either Verified Persons or Verified Organizations.		х		
49	5	Verifiers MUST confirm the Endorsing Party or Declaring Party is an Authoritative Party and the Subject(s) are either Verified Persons or Verified Organizations.			х	х
50	6	Verifiers SHOULD inform the Relying Party whether the Endorsing Party or Declaring Party is an Authoritative Party and the Subject(s) are either Verified Persons or Verified Organizations.		х		
51	7	Verifiers MUST inform the Relying Partiy whether the Endorsing Party or Declaring Party is an Authoritative Party and the Subject(s) are either Verified Persons or Verified Organizations.			х	х
52	8	Th Endorsing Party or Declaring Party MAY be a Verified Person or a Verified Organization.	х			
53	9	Th Endorsing Party or Declaring Party SHOULD be a Verified Person or a Verified Organization.		х		
54	10	Th Endorsing Party or Declaring Party MUST be a Verified Person or a Verified Organization.			х	х

55	11	The Verifier SHOULD be a Verified Person or a Verified Organization.	х			
56	12	The Verifier MUST be a Verified Person or a Verified Organization.		х	х	х
57	13	The Verifier SHOULD NOT retain copies of the Presentations or Verified Presentataions they verify, nor any data therein, nor data derived from the data therein unless required to do so by regulation, policy, or legislation.	х	х	х	x
58	14	Verifiers MUST NOT share information presented to them as part of the Verification process with other Verifiers, other digital ecosystem participants, or anyone other than the Relying Party or Relying Parties without the express consent of the Subject unless required to do so by regulation, policy, or legislation.	Х	х	х	х
59	15	Relationships included in a Presentation or Verifiable presentation that is submitted to a Verifier SHOULD be in the form of a Declared Relationship, Endorsed Relationship, or Verifiable Relationship.	х	х	х	х
60	RDIS	Disclaim Relationship	CAL	CAL2	CAL3	CAL4
60 61	RDIS 1	Disclaim Relationship The Disclaiming Party MUST Disclaim, or otherwise render unusable or unreliable, a Relationship if it detects indications of a compromised or invalid Relationship.	CAL X	CAL2	CAL3 X	CAL4 X
		The Disclaiming Party MUST Disclaim, or otherwise render unusable or unreliable, a Relationship if it detects indications of a compromised or invalid				
61	1	The Disclaiming Party MUST Disclaim, or otherwise render unusable or unreliable, a Relationship if it detects indications of a compromised or invalid Relationship. The Disclaiming Party MUST make available to Participants the status of all Disclaimed, or otherwise unusable or unreliable Relationships it	Х	Х	Х	X
61 62	1	The Disclaiming Party MUST Disclaim, or otherwise render unusable or unreliable, a Relationship if it detects indications of a compromised or invalid Relationship. The Disclaiming Party MUST make available to Participants the status of all Disclaimed, or otherwise unusable or unreliable Relationships it has issued. The Disclaiming Party MUST capture the following details about Relationships the Issuer has rendered unusable or unreliable: Date the action was taken, reason for the action, general indication of who	x	x	x	x

66	6	The Disclaiming Party MUST NOT arbitrarily Disclaim Relationships. Disclaimed Relationships should be the result of relevant policies, procedures, legislation, regulation or confirmed or suspected nefarious activities, such as fraud, that would indicate undue risk should the Relationship be accepted.	х	х	Х	x
67	7	The Endorsing Party SHOULD provide Subjects the ability to initiate a process to Disclaim, or otherwise render unusable or unreliable a Relationship when the Subject detects indications of a compromised or invalid Relationship.	х	х	х	х
68	ADEF	Define Attribute	CAL1	CAL2	CAL3	CAL4
69	1	The Issuer SHOULD NOT include information about a specific instance of the type Attribute being defined.	х	х	х	х
70	2	The Issuer SHOULD include information that clearly identifies the creator of the Attribute Definition.	х	х		
71	3	The Issuer MUST include information that clearly identifies the creator of the Attribute Definition.			Х	х
72	4	Whenever possible, and as appropriate, the Issuer MAY use relevant legal definitions, industry standard definitions, or references to relevant schemas.	х	х		
73	5	Whenever possible, and as appropriate, the Issuer SHOULD use relevant legal definitions, industry standard definitions, or references to relevant schemas.			х	х
74	ABND	Bind Attribute	CAL1	CAL2	CAL3	CAL4
75	1	The Issuer MAY use an Attribute Definition as the basis for the Bound Attribute and reference it within the Bound Attribute.	х			
76	2	The Issuer MUST use an Attribute Definition as the basis for the Bound Attribute and reference it within the Bound Attribute.		х	х	х
77	3	The Issuer MAY provide to Participants a summary of its mandate and authority as these relate to the Attributes it issues.	х			
78	4	The Issuer MUST provide to Participants a summary of its mandate and authority as these relate to the Attributes it issues.		х	х	x

Status: DIACC Draft Recommendation This Draft recommendation has been prepared for community input and is approved by the DIACC Trust Framework Expert Committee. For more information please contact review@diacc.ca

79	5	The Issuer SHOULD provide to Participants evidence that it meets all legal and regulatory requirements applicable to the types of Attributes it issues.	х			
80	6	The Issuer MUST provide to Participants evidence that it meets all legal and regulatory requirements applicable to the types of Attributes it issues.		х	х	х
81	7	The Issuer MAY provide to Participants general terms and conditions governing issuance and use of the Attributes it issues.	х			
82	8	The Issuer SHOULD provide to Participants general terms and conditions governing issuance and use of the Attributes it issues.		х		
83	9	The Issuer MUST provide specific terms and conditions governing issuance and use of a specific Attribute it has issued.			х	х
84	10	The Issuer MUST provide Subjects requesting issuance of an Attribute with notice that providing false or misleading statements or information may result in violation of the terms or conditions governing its issuance and use.		х	х	x
85	11	The Issuer MUST confirm Subjects understand and agree with the notice that any false or misleading statements may result in violation of terms or conditions governing Credential issuance and use.		х	х	x
86	12	The Issuer MUST provide to Participants a point of contact for information about its Credentials and associated processes.		х	х	х
87	13	Where applicable, the Issuer MUST allow the Subject to specify the location (i.e., a local or hosted Credential Repository) to which the Attribute will be delivered, unless prohibited by regulation, policy, or legislation.	х	х	х	x
88	14	The Issuer MAY provide to Participants details about the specific evidence and processes on which it relied to verify and validate Subject information contained in a Attribute.	х			
89	15	The Issuer SHOULD provide to Participants details about the specific evidence and processes on which it relied to verify and validate Subject information contained in a Attribute.		х		

299	16	The Issuer MUST provide to Participants details about the specific evidence and processes on which it relied to verify and validate Subject information contained in a Attribute.			x	х
90	17	The Issuer MAY provide references to 3rd party Credentials or Attributes (i.e., Credentials or Attributes issued by other Entities) it used to verify and validate information contained in an Attribute it has issued.	х			
91	18	The Issuer SHOULD provide references to 3rd party Credentials or Attributes (i.e., Credentials or Attributes issued by other Entities) it used to verify and validate information contained in an Attribute it has issued.		x		
92	19	The Issuer MUST provide references to 3rd party Credentials or Attributes (i.e., Credentials or Attributes issued by other Entities) it used to verify and validate information contained in an Attribute it has issued.			x	х
93	20	Information contained in a Credential MUST be consistent with information held in the Issuer's records.	х	x	х	х
94	21	The Issuer SHOULD provide information indicating the Issuer's confidence in the accuracy of the information contained in the Attribute when the Attribute was issued.		x	x	х
95	22	The Issuer MUST only issue an Attribute at the request of or with the consent of the Subject or a person eligible to act on behalf of the Subject except where permitted by policy, regulation, or legislation.	х	x	x	х
96	23	The Issuer MUST take reasonable measures to ensure Bound Attributes are issued at the request of and/or with the consent of the rightful Subject or a person authorized to act on behalf of the Subject.	х	x	x	х
97	24	The Issuer SHOULD provide information indicating the Issuer's confidence in the Subject's identity or that of the person acting on behalf of the Subject when the Bound Attribute was issued.	х	x		
98	25	The Issuer MUST provide information indicating the Issuer's confidence in the Subject's identity or that of the person acting on behalf of the Subject when the Bound Attribute was issued.			х	x

110	AMNT	Maintain Attribute	CAL1	CAL2	CAL3	CAL4
109	36	The Issuer MUST ensure that the Repository to which they deliver an Attribute is adequately secure, legitimately sourced, and located in a jurisdiction as required by legislation, policy, and/or regulation.		х	х	х
108	35	The Issuer MUST provide to Participants general terms and conditions under which Attributes it issues will be rendered unusable or unreliable.		x	х	х
107	34	The Issuer SHOULD provide to Participants general terms and conditions under which Attributes it issues will be rendered unusable or unreliable.	x			
106	33	When issuing an Attribute, the Issuer MAY indicate it is wholly or partly under dispute. When that is done, the Issuer SHOULD include a reference to other Attributes that contain disputed information and/or which are under review.	x	х	х	x
105	32	The Issuer MUST provide an expiry date for all Attributes it issues, or indicate the Attribute does not have an expiry date.		х	х	х
104	31	The Issuer MAY provide an expiry date for all Attributes it issues, or indicate the Attribute does not have an expiry date.	x			
103	30	The Issuer MUST include the date the Attribute was issued, unambiguously labeled as such.		х	х	Х
102	29	A Bound Attribute MUST include information identifying the Issuer of that Attribute.		х	х	Х
101	28	The Issuer or MUST provide the ability to demonstrate that an Attribute originated with the Issuer and was not altered in transit to another Participant (Subject, Holder, Relying Party, etc.).			х	х
100	27	The Issuer or SHOULD provide the ability to demonstrate that an Attribute originated with the Issuer and was not altered in transit to another Participant (Subject, Holder, Relying Party, etc.).		x		
99	26	The Issuer or MAY provide the ability to demonstrate that an Attribute originated with the Issuer and was not altered in transit to another Participant (Subject, Holder, Relying Party, etc.).	x			

121	1	The Revocation Authority MUST initiate a process to revoke, update, or otherwise render unusable or unreliable an Attribute if it detects indications of a compromised or invalid Attribute.	x	x	x	х
120	AREV	Revoke Attribute	CAL1	CAL2	CAL3	CAL4
119	9	The Issuer SHOULD provide Subjects the ability to initiate a process to initiate a process to revoke, update, or otherwise render unusable or unreliable an Attribute they issued to that Subject when the Subject detects indications of a compromised or invalid Attribute.	х	х	х	х
118	8	The Issuer MUST NOT arbitrarily change Attributes. Changes should be the result of relevant policies, procedures, legislation, regulation or confirmed or suspected nefarious activities, such as fraud, that would indicate undue risk should the Attribute be accepted.	х	х	х	х
117	7	Participants MUST only disclose details captured about unusable or unreliable Attributes per UNUS-3 to other known Participants with a reasonable need for the information.	х	х	х	х
116	6	The Issuer MUST capture the following details about Attributes the Issuer has updated: Date the action was taken, reason for the action, general indication of who initiated the action (e.g., Subject or Issuer).	х	х	х	х
115	5	The Issuer MUST revoke, update, or otherwise render unusable or unreliable an Attribute if it detects indications of a compromised or invalid Attribute.	х	х	х	х
114	4	The Issuer MUST inform the Subject(s) of any changes it makes to an Attribute.	х	х	х	х
113	3	The Issuer MUST make available to the Subject the reason for the update of any Attribute.	х	х	х	х
112	2	The Issuer MUST establish, maintain, and make known to other Participants a process for resolving disputes concerning the accuracy of information contained in Attributes it has issued.			х	х
111	1	The Issuer SHOULD establish, maintain, and make known to other Participants a process for resolving disputes concerning the accuracy of information contained in Attributes it has issued.	х	х		

122	2	The Revocation Authority MUST make available to Participants the status of all revoked, or otherwise unusable or unreliable Attributes it has issued (e.g., if an Attribute is a "Revoked Attribute").	х	x	х	x
123	3	The Revocation Authority MUST capture the following details about Attributes the Issuer has rendered unusable or unreliable: Date the action was taken, reason for the action, general indication of who initiated the action (e.g., Subject or Issuer).	х	x	х	x
124	4	The Revocation Authority MUST only disclose details captured about unusable or unreliable Attributes per UNUS-3 to known Participants with a reasonable need for the information.	х	x	х	x
125	5	The Revocation Authority MUST make the reason for revocation available to the Subject.	Х	х	х	х
126	6	The Revocation Authority MUST NOT arbitrarily revoke Attributes. Revocation should be the result of relevant policies, procedures, legislation, regulation or confirmed or suspected nefarious activities, such as fraud, that would indicate undue risk should the Attribute be accepted.	Х	х	Х	x
127	7 8	The Issuer SHOULD provide Subjects the ability to initiate a process to revoke, update, or otherwise render unusable or unreliable an Attribute issued to that Subject by that Issuer when the Subject detects indications of a compromised or invalid Attribute.	Х	х	х	x
128	9	The Revoking Authority SHOULD establish, maintain, and make known to other Participants a process for resolving disputes concerning the accuracy of information contained in Attributes it has revoked.	х	х		
129	10	The Revoking Authority MUST establish, maintain, and make known to other Participants a process for resolving disputes concerning the accuracy of information contained in Attributes it has revoked.			х	х

340

Figure 8: Credentials (Relationships and Attributes) Conformance Criteria