

Canadian Digital Identity Research 2020

February 2021

Canadians' Perspectives on Digital Identity

9 in 10 Canadians are supportive of digital ID.



The Pandemic has made digital ID more important than ever.



A significant majority of Canadians believe that digital ID is important to the digital economy.



Government

does it alone

Canadians want to learn more about digital identity.



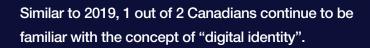






Canadians are looking to their elected officials to make digital ID a priority.

4 in 5 Canadians believe that it is somewhat/very important that governments move quickly to enable safe and secure digital ID for all Canadians. Respondents are looking to both the federal and provincial governments to take action.



A significant majority of Canadians believe that a collaboration between governments and



the private sector is the best approach for creating a pan-Canadian digital ID framework.

Government &

private sector

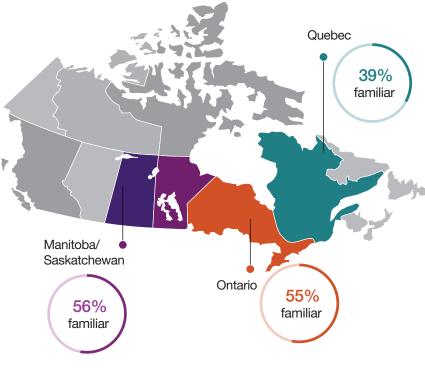


Key Regional Insights

Much/Somewhat more important

When it comes to "Digital identity", Ontario and Manitoba/ Saskatchewan have the highest level of familiarity with the concept.





work together Private 2020 companies do it alone 66%

> Quebec residents are more likely to consider it "very important" that their provincial government move quickly on digital ID. Overall



Albertans are the most supportive of the digital ID concept after reading a description of how digital ID would facilitate the redistribution of personal support to those who need it most.



43% very supportive **VS**

36%



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Be part of the world-leading community unlocking economic and social opportunities for all by building a robust, secure, interoperable, and privacy-enhancing digital identification and authentication ecosystem.

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The Digital ID and Authentication Council of Canada



